**Mostyn House Medical Practice**

**Cookies – Privacy Information**

**What are Cookies?**

Cookies are text files that are placed on to your device when you visit a website. They are widely used to make websites work efficiently and to collect standard information and track how you use websites for examples the pages you visit.

**How we use Cookies**

We use cookies to make our website work and to measure how you use our website for instance, we use language cookies to know what language you would like the web site displayed to you in, we also use YouTube cookies to embed videos in pages and Google Analytics cookies to track users’ behaviour whilst on the site, such as which pages you have visited. By understanding how people use our site, we can improve the navigation and content to better meet people’s needs. The data will not be used to identify any user personally. The cookies we use on our website are:

**Targeting Cookies**

Targeting Cookies are used to collect information about your interests so that advertisers can show relevant advertisements while visiting other websites. They are used to build user profiles of visitors to websites and gather statistics on the performance of the advertisements that are displayed.

We have no Targeting Cookies.

**Strictly Necessary Cookies**

We use cookies to make our website work including:

|  |  |  |
| --- | --- | --- |
| **Name** | **Purpose** | **Expires** |
| cookieAccepted | Checks to see if the cookie policy banner has been dismissed to stop it appearing again. | 1 year |
| ASP.Net\_sessionId | The SessionID property is used to uniquely identify a browser with session data on the server. | 20 minutes (rolling) |
| userpoll | Checks to see if user poll has been dismissed to stop it appearing again. | 30 days |
| AcceptedAlertBanner | Checks to see if popup banner has been dismissed to stop it appearing again. | 20 minutes |

There is no way to prevent these cookies being set, other than to not use our site.

**Performance Cookies**

We use performance cookies to gather data on how visitors use a website.

|  |  |  |
| --- | --- | --- |
| **Name** | **Purpose** | **Expires** |
| Google Analytics (\_gid ) | This cookie is responsible for tracking user behaviour. | 5 hours |
| Google Analytics (\_ga ) | This cookie is used to identify unique users. | 2 years |
| Google Analytics (\_gat ) | This cookie is used for throttling requests to Google Analytics to increase the efficiency of network calls . | 2 years |

**Functionality Cookies**

We use functionality cookies to remember user site preferences and choices.

|  |  |  |
| --- | --- | --- |
| **Name** | **Purpose** | **Expires** |
| Google Translate | Contains a unique ID Google uses to remember your preferences and other information, such as your preferred language. | 1 year |
| apps | Retains data on appointment and appointment cancellation forms. | 30 years |
| dList1 | Retains data on repeat prescriptions form. | 30 years |
| dList2 | Retains data on repeat prescriptions form. | 30 years |
| repeatPrescriptions | Retains data on repeat prescriptions form. | 30 years |
| repeatPrescriptions2 | Retains data on repeat prescriptions form. | 30 years |

**Disabling these cookies is likely to break or severely reduce functionality offered by these third parties.**

**How to manage cookies**

You can set your browser not to accept cookies. You can also remove cookies from your web browser. Both these actions are completed through browser settings. To find out more about cookies and how to manage them, visit [www.allaboutcookies.org](http://www.allaboutcookies.org/)

To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>.